



Public and Patient Engagement Evaluation Tool

Engaging patients and citizens in healthcare decision-making has become increasingly important. Public and patient engagement (PPE) and the methods of PPE are as important as evaluating how PPE activities are working and the outcomes they are achieving.

Applications

- Evaluation use
- Academic studies

Contact

Sunita Asrani,
Business Development Manager
Email: asranis@mcmaster.ca

Abstract

The Public and Patient Engagement Evaluation Tool (PPEET) was developed as a common evaluation tool that could be used in a variety of health system organizations across Canada.

The tool is structured around four core principles that capture the key elements of quality PPE: 1) integrity of design and process, 2) influence and impact, 3) participatory culture, and 4) collaboration and common purpose. These principles provide the foundation for the evaluation framework and tool, which carefully maps each principle onto outcome measures, indicators and questions.

The PPEET is comprised of three questionnaires, each aimed at different end users: 1) those who participate in PPE activities, 2) those who plan and execute PPE activities within organizations, and 3) those who create the vision and build capacity for PPE within their organization.

Each of the three questionnaires contain a scaled, closed-ended section where respondents are asked to rank their agreement (from strongly agree to strongly disagree) and an open-ended section where participants were given the opportunity to provide additional comments.